

REPORT

IMPACT



VOLUNTEERS OF LEGAL SERVICE

FY26

VOLSPROBONO.ORG



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A MESSAGE FROM OUR EXECUTIVE DIRECTOR



To the VOLS Community,

The past year was one of **innovation in action** at Volunteers of Legal Service.

VOLS seeks to ensure that every New Yorker has access to justice by mobilizing pro bono and community partnerships to provide free civil legal services that protect rights and expand opportunities. Our model of bridging community partnerships and pro bono partnerships with in-house expertise brings time tested legal services delivery to New Yorkers.

But that doesn't mean it is stagnant. **In 2026, each VOLS project carved an innovative path to address a pressing legal challenge:**

VOLS Benefits Law Project launched the Housing Benefits Court Initiative, setting up an office inside Manhattan Housing Court to reach households in active eviction proceedings and help families remain in their homes.

VOLS Incarcerated Mothers Law Project developed digital family law guides specifically for parents held at Rikers Island's Rose M. Singer Center, now available on all tablets at the facility.

VOLS Immigration Project launched a quarterly training designed for school partners to receive updates on immigration law developments most relevant to high school and college-aged students.

VOLS Microenterprise Project harnessed legal and finance expertise, collaborating with corporate, law firm, and community partners to launch a Preparing for Financing Clinic for entrepreneurs.

VOLS Senior Law Project created a clinic model for voluntary administration of small estates, collaborating with pro bono to help families determine eligibility, prepare documents, and identify collateral legal issues.

This fiscal year, our work benefited 6,460 New Yorkers. Our robust pro bono program facilitated over 32,000 hours of pro bono volunteer services, valued at over \$35 million. Our legal team closed cases that kept families housed and together, enabled students to go to college, brought older adults tremendous relief, launched businesses, and removed barriers to justice throughout New York City.

We know that 2027 will bring new challenges, which VOLS will meet head on. We continue to **innovate to serve** only with your continued support and confidence in our work.

Best,



Abja Midha
Executive Director

THE VOLS MODEL



The VOLS Model begins by identifying pressing civil legal issues affecting New Yorkers. We structure our programs, staff, and pro bono resources around these needs, and **we innovate to better serve our communities.** Our approach is continually refined through feedback from the communities we serve, ensuring we effectively address our clients' civil legal challenges.

Every VOLS project and initiative is designed to maximize support for our clients by incorporating pro bono volunteers from private law firms and companies. **That's how one VOLS attorney becomes many.** We can take more cases, serve more New Yorkers, and access more resources for our clients than through our nonprofit staff alone.

Pro Bono First

VOLS works with 95 law firms and companies. We connect and support an active network of 1,372 pro bono volunteers who take cases, present community legal education trainings, and help develop up-to-date materials.

The VOLS Team

VOLS' legal team provides direct civil legal services and legal education and training. We collaborate with community partners and recruit, train, and mentor pro bono volunteers.

Community Partnerships

VOLS works with community-based organizations, schools and colleges, hospitals, older adult centers, and New York City and State officials to support our clients. We collaborate on outreach, legal education presentations and legal clinics, and identify emerging legal trends and New Yorkers in need of support.

OUR NUMBERS



6,460

New Yorkers benefited from
VOLS' free civil legal services

1,372

Active pro bono volunteers
in our network



32,287

Pro bono hours provided
through partnerships with 95
law firms & corporations

\$35M+

Value of pro bono hours
benefiting clients



OUR REACH

MANHATTAN **42%**

BROOKLYN **22%**

QUEENS **18%**

THE BRONX **16%**

STATEN ISLAND **2%**





Forest Hills-71 Av. Late
hts take Downtown 4 6
stairs to 51 Street for E

A STUDENT EAGER TO CONTINUE HIS EDUCATION AND PURSUE HIS DREAM OF MEDICAL SCHOOL

MP is a 20-year old applicant for Special Immigrant Juvenile Status (SIJS), a form of protection for immigrant young people who have been abused, abandoned, or neglected by one or both parents. When he first came to VOLS, he spoke immediately about his career goals, so it was no surprise that during his family court hearing, MP testified that he hopes to become a neurosurgeon. His goal: help other people and give back to the community. As MP's case traveled through the multi-step SIJS process, his VOLS team and pro bono supported him at each step. MP graduated last November and, with the help of his proposed guardian, began his college education. **With the possibility of obtaining lawful permanent resident status, he is further driven to excel in his studies so that he can attend medical school in the near future.**



HOME: WITH VERY LITTLE TIME TO SPARE

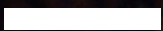
DM's Story

DM, a 68-year-old grandmother, had been living in an affordable rent-stabilized apartment in Washington Heights for more than 33 years. During the pandemic, she lost income and fell behind in rent. Amplifying this crisis, she lost her Senior Citizen Rent Increase (SCRIE) benefit when

language access challenges made the renewal process impossible to navigate. Overnight, she could no longer afford her home. DM's daughter, RM, and RM's three minor children, moved in to help. But even together, they could not afford to pay the rent plus the arrears on the landlord's schedule. The landlord began an eviction proceeding. Feeling desperate for help, RM visited the VOLS Housing Benefits Court initiative table in Manhattan Housing Court. She met with a VOLS BLP team member and pro bono, who assisted the family in completing a "One-Shot-Deal" application rent arrears grant and advocating with the Human Resources Administration on their behalf. **With very little time to spare, the family was approved and can remain in their home.**



**BECAUSE OF VOLS,
I CAN CONTINUE
SERVING MY
CLIENTS AND
COMMUNITY WITH
FAIRNESS,
HONESTY, AND
TRANSPARENCY,
KNOWING I HAVE A
TRUSTED TEAM
HELPING ME BUILD
A STRONGER
FUTURE.**



“Discovering VOLS has been one of the most valuable experiences in my entrepreneurial journey. Through the VOLS Microenterprise Project, I received legal guidance that strengthened my business's foundation. From understanding contracts and business protections to developing policies and essential legal documents, VOLS has given me the confidence to continue growing while protecting the business I worked so hard to build.

Nothing is more important than learning and receiving real support, especially in a city like New York. As an entrepreneur, having access to these resources is a pillar that helps us continue growing. VOLS is a nonprofit that truly shows up for small businesses. They use every tool available to help entrepreneurs succeed. When you work with VOLS, you know you're not alone.”

**George Howell
Founder and Executive Chef
Georgi Caterer NYC
VOLS Microenterprise Project client**



EMPOWERING OLDER ADULTS TO PLAN FOR THEIR FUTURES

VOLS Senior Law Project (SLP) centers on empowering older adults to create legally enforceable life planning documents that reflect their unique wishes and preferences and effectively prepare for incapacity and death.

We help older adults identify what they need and draft and execute their documents and directives. Our program has targeted support for communities of veterans, LGBTQIA+, Latine/Spanish-speaking, and Chinese American older New Yorkers.

DB is an 80-year-old Spanish-speaking immigrant living in the Bronx. DB is facing multiple health challenges and lives on a very limited income from her small pension. When DB's daughter reached out to VOLS with concerns about the future our team and pro bono attorneys sprang into action. DB was supported by VOLS and Spanish-speaking pro bono attorneys to draft and execute multiple advance planning documents that legally document medical and financial preferences in the event of her incapacity or death. These essential life planning services are often out of reach for immigrant communities. As DB ages, she has relief in knowing that her preferences are known and her chosen caregivers are empowered to handle her medical and financial affairs if needed.

VOLS Benefits Law Project (BLP) helps New Yorkers access essential public benefits that help meet basic needs.

Unemployment Insurance Access
We assist New Yorkers with Unemployment Insurance (UI) benefits, and partner with pro bono to host a regular UI call back clinic and provide full representation hearings.

Rent Freeze Benefits
We also assist with the Senior Citizen Rent Increase Exemption (SCRIE)/ Disability Rent Increase Exemption (DRIE) benefits for older and disabled adults under the New York City Rent Freeze Program and hold a SCRIE/DRIE call back clinic.

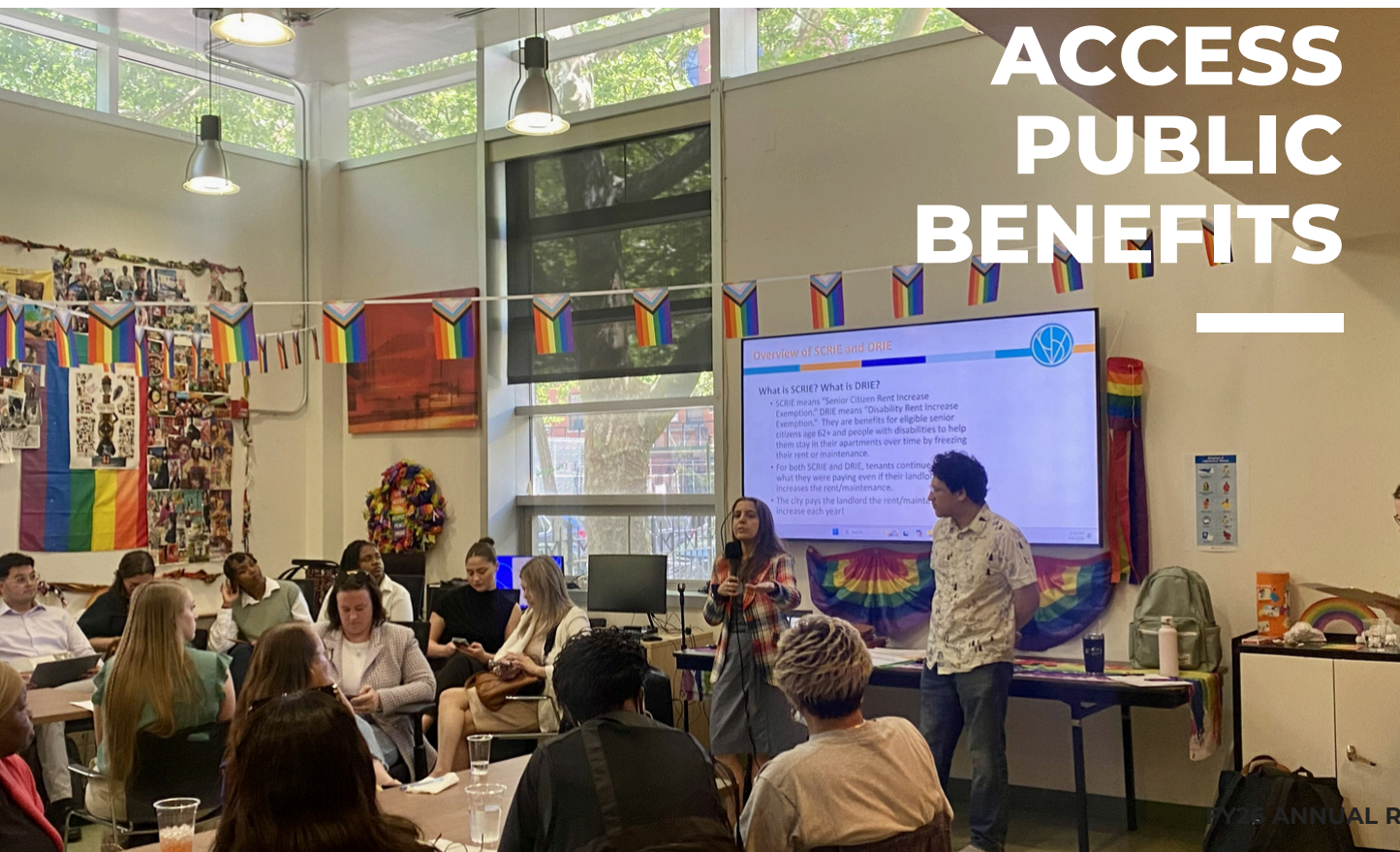
Housing Court Benefits Initiative
VOLs BLP launched its Housing Courts Benefits Initiative (HCBI)

and opened an office inside Manhattan Housing Court where tenants receive free legal information and advice on critical benefits like the emergency rent arrears grant (“One-Shot Deal”), Family Housing Eviction Prevention Supplement (FHEPS), and City Fighting Homelessness and Eviction Prevention Supplement (CityFHEPS).

The office is staffed by VOLs BLP’s legal team and pro bono attorney volunteers.

“There is a gaping justice gap when it comes to helping people facing eviction navigate the complex and complicated housing benefits system. HCBI creatively and boldly aims to fill that gap by leveraging the power of pro bono, and it is already reaping success.” – Andrew Darcy, Pro Bono Counsel at Cleary Gottlieb

HELPING NEW YORKERS ACCESS PUBLIC BENEFITS



VOLS Incarcerated Mothers Law Project (IMLP) provides family law advice, advocacy and education to mothers* in and recently released from NYS women's prisons and jail.

Often, VOLS IMLP is a mother's only link to understanding and enforcing her parental rights. We help protect parental rights, arrange care for children, maintain family ties, and plan for successful reunification. Our work helps incarcerated mothers access justice and produce better outcomes for themselves and their families. Our digital family law guide specifically for parents held at Rikers Island's Rose M. Singer Center is now available on all tablets at the facility.

*refers to parents incarcerated at women's prisons and jails inclusive of gender identity

Legal Clinics

We hold regular in-person legal clinics at Rikers Island's Rose M. Singer Center, Taconic Correctional Facility, and Bedford Hills Correctional Facility. We also provide telephone legal services to mothers at Albion Correctional Facility.

Key Partnerships

We work closely with nonprofit organizations Hour Children and Osbourne Association to support our clients inside the facilities.

"The work we do through the IMLP resonates with me as a parent and a believer in access to justice. It is incredibly difficult for incarcerated persons to receive legal counsel on family law related issues and the fact we are able to provide assistance in person is especially impactful." - Claire James, Partner, Freshfields, VOLS Board Member

FAMILY LAW SUPPORT FOR

INCARCERATED MOTHERS





EMPOWERING IMMIGRANT YOUNG PEOPLE

VOLS Immigration Project (IP) provides free immigration legal services to young people and their families that support their security and education and employment opportunities.

In a time of rapidly changing law and policy, our team is working overtime to support this resilient young community.

DR is a teenager originally from South America who graduated from a Brooklyn public high school. When enrolling in a CUNY school, DR was informed that in order to be eligible for instate tuition she needed to demonstrate that she was in the process of adjusting her immigration status. VOLS had already begun a guardianship hearing for DR in family court in connection with her SIJS case. The VOLS legal team provided DR with evidence of the guardianship hearing and a signed affirmation so that she was able to receive instate tuition. **This enabled her to enroll in college; without instate tuition, school would have been unaffordable and out of reach.**



SUPPORTING LOCAL SMALL BUSINESS OWNERS AND ENTREPRENEURS

VOLS Microenterprise Project (MEP) provides transactional legal services to low- to moderate-income small business owners and entrepreneurs.

Our clients receive advice on every transactional area of running a small business, including entity selection and formation, creating and maintaining governance documents, cybersecurity and privacy, drafting and evaluating contracts, reviewing compliance with employment laws and protecting intellectual property.

MEP also acts as a vital resource through our education workshops. This year, pro bono partners took the lead by presenting on a range of legal issues critical to small businesses.

"VOLs has been an amazing partner to us during these early stages of our business when every legal decision is crucial. Because of their help, we are confident that our business's foundation is rock solid." – Danhy Clermont & Donovan Thompson, Founders, Stranger Fruit Universe



PRO BONO LEADERSHIP

Pro Bono Dean's List 2026

VOLS Pro Bono Dean's List celebrates the memory of William J. Dean, VOLS' former Executive Director of 25 years, by recognizing hardworking and dedicated individuals who have made a tremendous impact in helping VOLS' clients. This year's list:

[Yasmina Aspinall-Hodroge](#), Associate & [Muhammad Yusuf Tarr](#), Associate, Freshfields
[Raila Brejt](#), Associate, Greenberg Traurig, LLP
[Cecily D'Amore](#), Counsel, Business & Legal Affairs, NBC Sports
[John T. Genovese](#), VP & Associate General Counsel, ILM & Corporate Services, MetLife Government & Legal Affairs
[Dana Kaufman](#), Associate Director of Training & Development, & [Cara Hunt](#), Associate, Litigation, & [Mia Juliano](#), Associate, Litigation, Willkie Farr & Gallagher LLP
[Amy Luce](#), Licensing Counsel, Bloomberg
[Lisa Muñoz](#), Global Head of Solutions Product Legal and Deputy General Counsel, & [Francesca Lampoutis](#), Prime Brokerage and Trading Paralegal, Man Group
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VOLS Pro Bono Partners Convening

The fourth annual VOLS Pro Bono Partners Convening brought together a packed house of pro bono leaders from New York City's law firms, companies and legal service organizations. At the center of the day was the question: What comes next for our clients, pro bono programs, and collaborations? Co-facilitators guided small groups through deep conversation on how to maximize the impact of pro bono to help close the access to justice gap in New York City. Based on conversations, participants were encouraged to identify one existing initiative they would aim to double down on and one new idea to pursue for their pro bono program.



EVENTS AT VOLS

VOLS New York, Together Gala

A community of over 350 supporters joined us at the VOLS New York, Together Gala to celebrate VOLS' impact and to help raise critical financial support for VOLS' free legal services for New Yorkers. We honored three of our exceptional pro bono partners: **MetLife**, accepted by **Monica Curtis**, Chief Legal Officer; **Debevoise & Plimpton LLP**; and **Carrie H. Cohen**, Global Co-Chair Investigations & White Collar, Morrison & Foerster LLP and past VOLS Board Member. The Gala raised over one million dollars for our work.



TCS New York City Marathon

26.2 miles for VOLS! VOLS was an Official Charity Partner of the November 2025 TCS New York City Marathon. Our amazing team included dedicated Pro Bono Advocates Council members, pro bono attorneys, and friends who ran to help close the access to justice gap for New Yorkers in need of civil legal services. We are grateful to Team VOLS runners who raised \$18,330 for our programs and services.



NYC Runs Brooklyn Experience Half Marathon

Our inaugural run for the 2026 NYC RUNS Brooklyn Experience Half Marathon was a smashing success. We're incredibly proud of Eric Wang, Data and Contracts Coordinator, and Lexi Michaud, Associate, Fried Frank, and Co-Chair, VOLS Pro Bono Advocates Council, for running 13.1 miles in support of VOLS.



VOLS PBAC Scavenger Hunt

The VOLS PBAC Summer Soirée was full of fun and friendly competition! Our partners turned out to compete in a professionally run scavenger hunt at the Oculus: solving clues, competing in photo challenges, and working as a team. We closed out the evening with a meaningful conversation about closing the access to justice gap and a toast to the winning team. We are grateful to the VOLS PBAC and to our generous sponsors **Cadwalader, Wickersham & Taft**, **Davis Polk & Wardwell**, **Faegre Drinker**, **Freshfields**, **Fried Frank**, **Latham & Watkins**, **Simpson Thacher & Bartlett**, and **Skadden, Arps, Slate, Meagher & Flom** for supporting this event.



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IMPACT REPORT

Volunteers of Legal Service (VOLS) seeks to ensure that every New Yorker has access to justice by mobilizing pro bono and community partnerships to provide free civil legal services that protect rights and expand opportunities.

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